

#### **SYSTEM VS PRODUCT**

STEPS: 1. PURCHASE PRODUCTS 2. SET UP ONLINE PORTAL 3. DOWNLOAD THE APP www.bellsensing.com



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## LOCATION/BLUETOOTH

- BLUETOOTH ENABLED
- LOCATION ENABLED
- APP GIVEN PERMISSION TO ACCESS BOTH





### **DEVICE NOT CONFIGURED**

• WHEN ADDING A DEVICE AND THIS Error Message Pops UP, it means the device must be replaced





### **SEARCHING FOR DEVICE**

- BLUETOOTH/LOCATION ISN'T ENABLED
- APP DOESN'T HAVE PERMISSION TO Access bluetooth or location They have not woken up the Sensor/Battery
- THEY HAVE NOT WOKEN UP THE SENSOR/BATTERY

#### **DEVICES UNDISCOVERED**

• WHEN ADDING A DEVICE AND THIS Error Message Pops UP, it means the device must be replaced

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Settings	Bluetooth	
Bluetooth		
Now discoverable a	s "Elizabeth's iPhone"	
MY DEVICES		
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SENSING TECHNOLOGIES



#### **SWAPPING DEVICES**

- SCAN OR FIND OLD DEVICE
- SCAN NEW DEVICE
- IF OLD DEVICE IS DEAD OR BROKEN MOVE SLIDER FROM LEFT TO RIGHT
- TAP CHECK VALIDITY





TIMESTAMPS WITHIN THE APP

- DOWNLOAD EVENTS FROM DEVICE
- ON THE SERVICE SCREEN TAP The Ellipsis in Upper Right-Hand Corner
- TAP EVENT LOG

#### CHANGING DEVICE DESCRIPTION IN APP

- TAP THE DEVICE NAME IN THE DEVICE LIST
- TAP THE ELLIPSIS IN UPPER Right-hand corner
- TAP ON SETTINGS
- MAKE CHANGE AND TAP THE BLUE CHECK









#### FINISH DEPLOYING OR Servicing visit

- ACCOUNT DASHBOAD
- TAP FINISH VISIT
- FOLLOW PROMPTS
- PENDING ACCOUNT UPLOAD



#### **PENDING UPLOAD**

NEED CONNECTIVITY CAN TAKE SOME TIME CLOSE AND REOPEN APP START ANOTHER ACCOUNT VISIT

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No Active Accounts Please add and activate accounts in the Account Manager	
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Bester Utst Notes Finish Visit	
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