

TIPS FOR APP



POWERED BY



SYSTEM VS PRODUCT

STEPS:

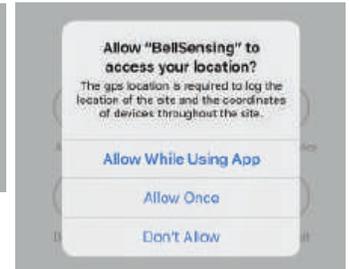
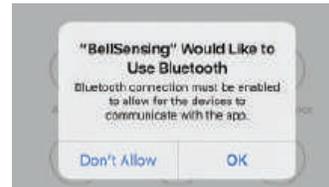
1. PURCHASE PRODUCTS
2. SET UP ONLINE PORTAL
3. DOWNLOAD THE APP

www.bellsensing.com



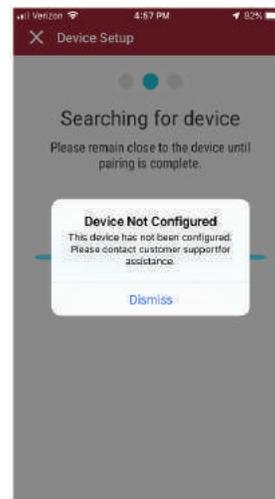
LOCATION/BLUETOOTH

- BLUETOOTH ENABLED
- LOCATION ENABLED
- APP GIVEN PERMISSION TO ACCESS BOTH



DEVICE NOT CONFIGURED

- WHEN ADDING A DEVICE AND THIS ERROR MESSAGE POPS UP, IT MEANS THE DEVICE MUST BE REPLACED



TIPS FOR APP

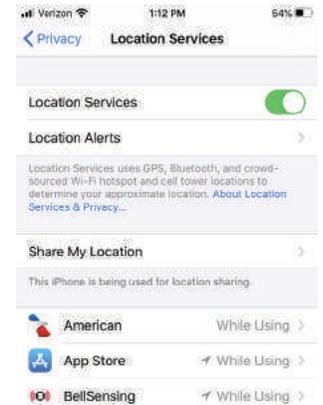


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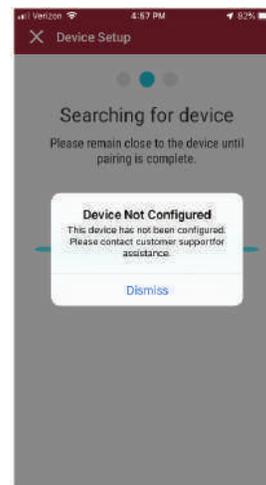
SEARCHING FOR DEVICE

- BLUETOOTH/LOCATION ISN'T ENABLED
- APP DOESN'T HAVE PERMISSION TO ACCESS BLUETOOTH OR LOCATION
- THEY HAVE NOT WOKEN UP THE SENSOR/BATTERY
- THEY HAVE NOT WOKEN UP THE SENSOR/BATTERY



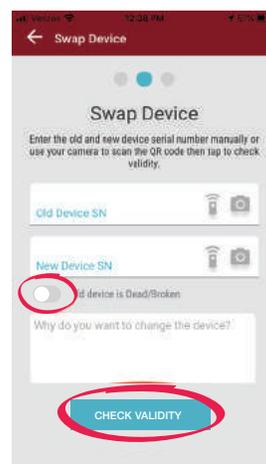
DEVICES UNDISCOVERED

- WHEN ADDING A DEVICE AND THIS ERROR MESSAGE POPS UP, IT MEANS THE DEVICE MUST BE REPLACED



SWAPPING DEVICES

- SCAN OR FIND OLD DEVICE
- SCAN NEW DEVICE
- IF OLD DEVICE IS DEAD OR BROKEN MOVE SLIDER FROM LEFT TO RIGHT
- TAP CHECK VALIDITY



TIPS FOR APP

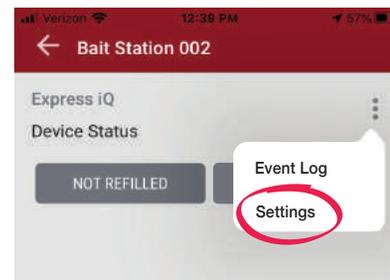
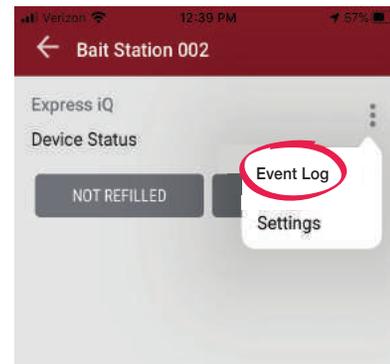


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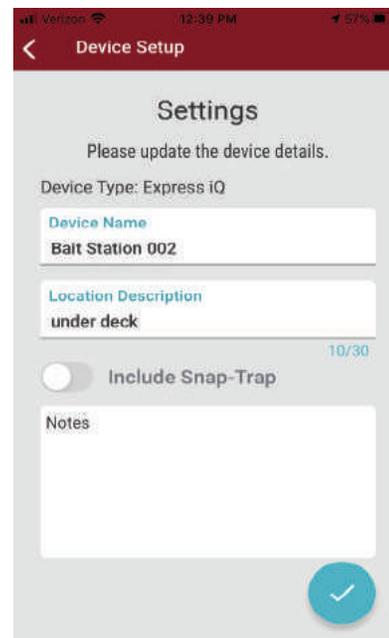
TIMESTAMPS WITHIN THE APP

- DOWNLOAD EVENTS FROM DEVICE
- ON THE SERVICE SCREEN TAP THE ELLIPSIS IN UPPER RIGHT-HAND CORNER
- TAP EVENT LOG



CHANGING DEVICE DESCRIPTION IN APP

- TAP THE DEVICE NAME IN THE DEVICE LIST
- TAP THE ELLIPSIS IN UPPER RIGHT-HAND CORNER
- TAP ON SETTINGS
- MAKE CHANGE AND TAP THE BLUE CHECK



TIPS FOR APP

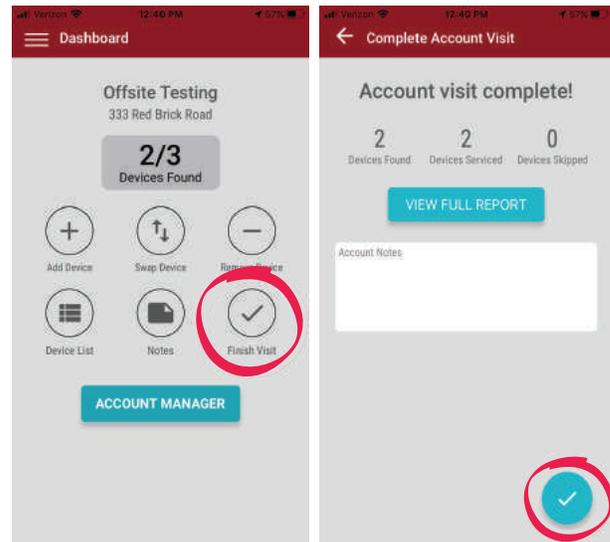


POWERED BY



FINISH DEPLOYING OR SERVICING VISIT

- ACCOUNT DASHBOARD
- TAP FINISH VISIT
- FOLLOW PROMPTS
- PENDING ACCOUNT UPLOAD



PENDING UPLOAD

NEED CONNECTIVITY
CAN TAKE SOME TIME
CLOSE AND REOPEN APP
START ANOTHER ACCOUNT VISIT

